

Terms and Conditions for Outback Septic Service LTD

1. Introduction

These Terms and Conditions govern the relationship between Outback Septic Service LTD, referred to as "the Company," and the customer, hereafter referred to as "the Customer." By using our services, the Customer agrees to these terms.

2. Services Provided

The Company offers septic pumping and related services. A detailed description of services can be obtained upon request.

3. Pricing and Payment

- 1- All prices are quoted in CAD and are subject to change.
- 2- Full payment is required at the time of service unless otherwise agreed upon in writing.
- 3- Late payments may incur additional fees.

4. Scheduling and Cancellations

- 1- Appointments must be scheduled in advance.
- 2- Cancellations must be made at least 24 hours before the scheduled service to avoid a cancellation fee.

5. Customer Responsibilities

- 1- The Customer must provide safe access to the septic tank.
- 2- The Customer is responsible for notifying the Company of any prior issues or potential hazards related to the septic system.

6. Liability

- 1- The Company is not liable for any damages caused by improper access to the septic tank or for failure to inform us of existing problems.
- 2- The Company shall not be held responsible for any damage to driveways, lawns, or other surfaces that may occur due to the weight of vehicles, hoses, or equipment used during the performance of the services. The Customer acknowledges and accepts that such damage is possible and agrees to hold the Company harmless for any such damages.

7. Refunds and Warranty

- 1- There are absolutely no refunds or returns of products or services because the materials involved are hazardous.
 - 2- The Company does not provide any warranty on septic pumping services if the service does not resolve the Customer's problem.
- There will be amendments in the future for septic installations.

8. Governing Law

These terms shall be governed by the laws of British Columbia, Canada.

9. Modifications

The Company reserves the right to modify these Terms and Conditions at any time. Customers will be informed of significant changes.

10. Contact Information

For any questions or concerns regarding these Terms and Conditions, please contact us at:

Phone: 1(236)490-6256

Email: dom@outbacksepticsevice.com

Address: 332 28th Avenue NW, Cranbrook, BC